

Job Position Advertisement

Laboratory and Customer Service Officer

Affinity Labs (the commercial arm of The Australian Wine Research Institute) provides advanced analytical and consulting services to the food and beverage industry. We offer a comprehensive range of testing services, including chemical and microbiological analysis, plant health diagnostics, sensory assessment and export certification services for a wide range of global markets. Our NATA-accredited (ISO17025 and GLP) laboratories, based in Urrbrae SA, perform more than 100,000 analyses per year.

Applications are invited for the position of Laboratory and Customer Service Officer based at our new regional centre in Merbein, Victoria. This position will be responsible for building and maintaining relationships with customers in the region, coordination of sample collection through provision of a local courier service and the preparation and treatment of plant samples in the laboratory.

The ideal candidate will have a degree or equivalent in a scientific discipline, or other relevant field, and a minimum of three years' experience in a laboratory or research-based role related to viticulture. Experience in the wine industry is highly desirable. The role will require strong customer service and communication skills, a high degree of initiative, capacity to self-motivate and ability to work autonomously. Knowledge of plant pathology and plant health would be highly desirable. A current drivers licence is essential to this role.

A position description and online application form are available from https://www.awri.com.au/about_the_awri/people/careers/. For more information, please contact Neil Scrimgeour at neil.scrimgeour@affinitylabs.com.au.

All applications should be completed via the online application form. Applications will be assessed as they are received, and interviews may be conducted on a rolling basis, with all applications closing on Friday, 28 April 2023. Only applications that are completed via the online form will be accepted.